

**Brunei Online Banking Services Form**

Please use **BLOCK LETTERS** and “√” where applicable

Date: \_\_\_\_\_

**FOR BANK USE ONLY**

Relationship No.

CCMS No.

Loan No.

Update CCMS No. Co-Owner field 3  
 Update FIMIS ID No.

**TYPE OF REQUEST**

Full Name: \_\_\_\_\_ IC/Passport No: \_\_\_\_\_

New Registration     
  Reset Password     
  Revoke Service     
  Unable to view loan/credit card  
 Suspend Service     
  Unlock User ID     
  Forgot User ID     
  Others (please specify): \_\_\_\_\_

**CUSTOMER DECLARATION AND ACKNOWLEDGMENT**

I hereby confirm and agree that:

- I shall be bound to have read and understood the Terms & Conditions available at Online Banking website before further accessing the service,
- Terms & Conditions relating to Online Banking service may be amended by the Bank and varied from time to time, and
- Any postal services of statements shall be immediately terminated upon signing up for Online Banking service.

I further acknowledge receipt of my PIN Mailer with Serial No. \_\_\_\_\_ which will be used to facilitate registration for Online Banking services.

Name and Signature Of Customer: \_\_\_\_\_ S.V. Date: \_\_\_\_\_

**FOR BANK USE ONLY**

- Branches/PB must:
- Get the latest mobile number and email address from customer
  - Check against eBBS/CCMS
  - Update any change of details in Customer Information Amendment Form
- And inform customer:
- Max daily limit 30k for all banking transactions
  - 50% off fees on transactions at Online Banking
  - Able to view Loan details the next working day
  - Able to view Credit Card details after 2 working days
  - Mobile number is required for eTAC
  - User ID & Password are both key sensitive
  - Suppression of CASA paper account statement

Branch	Acc Svcs / CR Ops
Input by	Input by
PIN issued by	Checked by
Checked by	Date
Branch Chop	