

Grievance Redressal

Personal Loan customers may write to customer.care@in.standardchartered.com or Customer Care Unit, Standard Chartered Bank ,19 Rajaji Salai, Chennai -600 001 for any request, information or query on their Personal loan Account and the Bank will ensure that a timely response is given to the same.

Personal loan customers may also write to Head, Service for redressal of any unresolved grievances at Head.service@in.standardchartered.com in the event the response received by the Personal Loan customer has not been addressed to his/her satisfaction.