

## Definitions

### Credit Card related alerts

If you have registered your Credit Card to receive alerts, you will receive the following types of alerts free of charge:

- Minimum payments due date and amount
- Large transactions
- Alerts on change of contact details
- Payment due reminders
- Overseas transactions
- Other credit card related alerts

### Current and Savings Account Holders

- <PIN>- customer's pin number
  - <ACC NO> -customer's 11 digit current or savings account number
  - <FRM ACC NO> - customer's account number where amount is to be debited
  - <TO ACC NO>- customer's account number where amount is to be credited
  - <AMT> - transaction amount
  - <UTIL CODE> - utility company code for
- |                           |                    |
|---------------------------|--------------------|
| • Dialog – DG             | • Lanka Bell – LB  |
| • LECO – LECO             | • Dialog TV - DGTV |
| • Sri Lanka Telecom - SLT |                    |
- <EXISTING PIN>- existing PIN
  - <NEW PIN> - customer's new PIN
  - <UTILALIAS> - refers to the data (account number/mobile number etc) mentioned in your SMS Banking application
  - Account master is the third to ninth digit of the account number
  - <UTILNO> - only registered numbers
  - <CCY> - currency

• USD	US Dollar
• GBP	Pound Sterling
• EUR	Euro
• AUD	Australian Dollar
• CAD	Canadian Dollar
• DKK	Danish Kroner
• HKD	Hong Kong Dollar
• JPY	Japanese Yen
• NZD	New Zealand Dollar
• NOK	Norwegian Kroner
• SGD	Singapore Dollar
• ZAR	South African Rand
• SEK	Swedish Kroner
• CHF	Swiss Franc
• AED	AE Dirham

## SMS Instructions send to 2480

### Changing your PIN

PC <EXISTINGPIN> <NEWPIN>

### Account Balance Enquiry

(No PIN required)

BE (for the default account)

BE <CCY> <ACCNO>

(for any account within the same account master)

### Transaction Enquiry

Shows the last 3 transactions

TE <PIN> (of the default account)

TE <PIN> <CCY> <ACCNO>

(for any account within the same account master)

### Funds Transfer

FT <PIN> <CCY> <FRMACCNO> <CCY>

<TOACCNO> <AMT>

### Utility Payment

UP <PIN> <UTILCODE> <UTILALIAS>

<AMT>

or

UP <PIN> <UTILCODE> r<UTILNO> <AMT>

### Forex Rate Enquiry

(No PIN required)

EX <CCY>

(only for USD, EUR, GBP, AUD)

### Cheque Book Request

CB <PIN> <ACCNO>

(delivery will be to your mailing address)

### Statement Request

SR <PIN> (of the default account)

(period will be one month from the date of request)

### Change Operating Account

OP <PIN> <NEWACCNO>

### Change Default Account

DF <PIN> <CCY> <NEWACCNO>

Please call 2480 444 for advice on these services.

If you lose your mobile phone please call on this number to block access to SMS banking services.

Please regularly delete your sent messages to keep your PIN secure.