

Short Message Service (SMS) CUSTOMER AGREEMENT AND INDEMNITY

The Standard Chartered Bank Nepal Limited
 _____ Branch.

Dear Sir(s):

Whereas I/We the undersigned is/are maintaining accounts/ availing Credit Card facility with you as detailed below.

And, whereas, upon my/our request, you have agreed to provide me/us access to information/statements along with transaction details and loan repayment reminders of the aforementioned account/ Credit Card through SMS transmission to my/our mobile number _____ or to my/our mobile number that I/We may acquire in future and communicate to you in writing or verbally.

And, in consideration of your making available to me/us access to information/statement/reminder along with transaction details of my/our aforementioned account/ Credit Card, I/we agree to the following conditions:

- (i) The access to information/statement/reminder with transaction details of the account/ Credit Card, does not in anyway, whatsoever, constitute an obligation upon you to continue providing the SMS transmission and that you may at your sole discretion determine as to when and when not to make such service available. Also you may at your sole discretion discontinue the services without any prior notice to me/us.
- (ii) The SMS transmission made available by you does not in any way, constitute, on your part, a guarantee of confidentiality or secrecy of the information thus transmitted, as long as such transmission is made to the mobile number as specified hereinbefore. All consequences and risks of the information being received by person(s), other than we/us shall rest and remain with me/us and you shall not be held liable/responsible for any breach of confidentiality/secrecy.
- (iii) Further, I/we also agree to keep you indemnified, free, harmless and protected from all losses, damages, detriments, claims, demands, litigation, actions, costs, charges and expenses incurred by you or initiated against you, as a consequence of my/our availing the SMS transmission from you.
- (iv) In the event of change in the mobile number specified herein above, I/we shall inform the same to you immediately. My/our failure to do so shall not make you liable or responsible for any consequences of whatsoever nature arising therefrom.
- (v) I/we fully accept and agree that my/our verbal communication about my/our mobile telephone number shall deem to be adequate for the Bank to send or receive SMS through the mobile telephone.

Dated this _____ day of _____

 Account holder's Signature(s)

 Credit Card holder's Signature

Facility Type: (Please tick the appropriate box)

Account Number

Bank Account Services

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Primary Credit Card Number

Credit Card Services

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For Bank's use only

Received at Branch (Branch Name)	Signature verified by	Date Input in the system	Input in the system by	Authorized by