



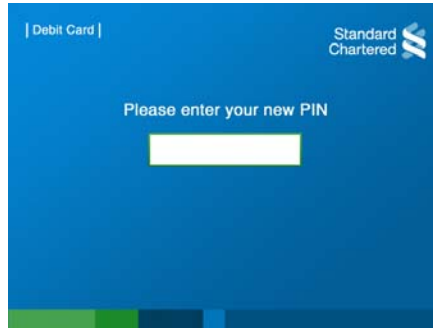
Standard Chartered Bank

ATM Screen Flow

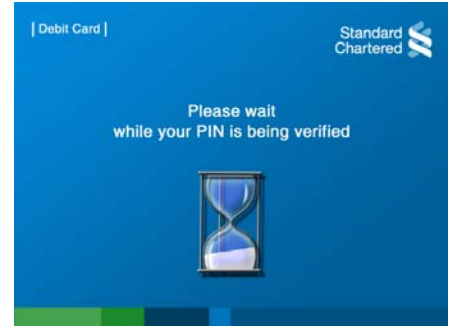
1. Welcome Screen



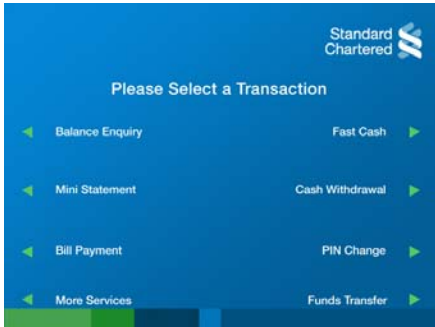
2. Enter PIN



3. PIN Verification

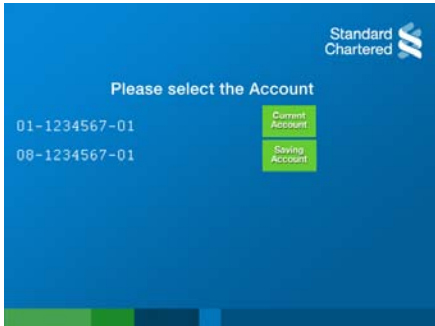


4. Select Transaction

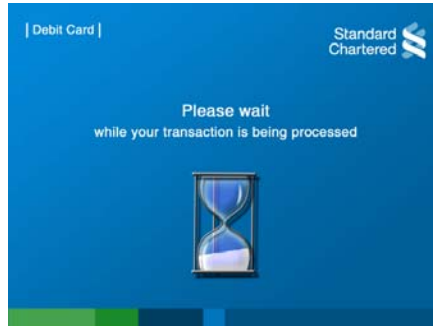


4.1 Balance Enquiry

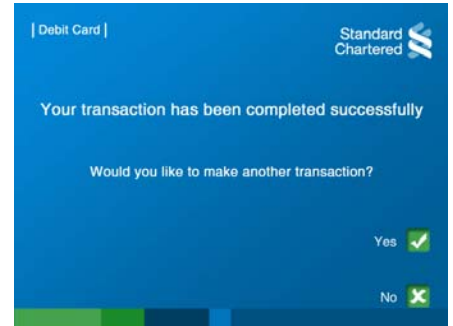
4.1.1 Select your account



4.1.2 Wait for the transaction to process

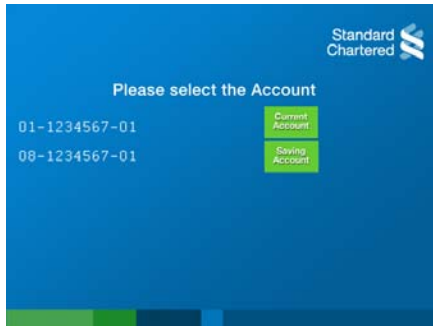


4.1.3 Transaction Successful



4.2 Fast Cash

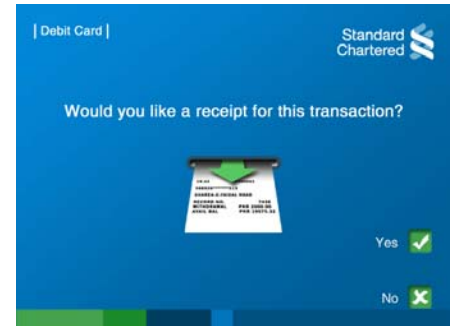
4.2.1 Select your account



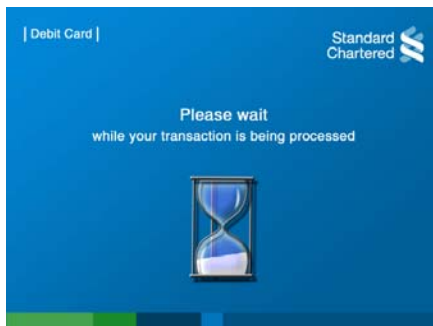
4.2.2 Select Fast Cash Amount



4.2.3 Want receipt for the transaction



4.2.4 Wait for transaction to complete

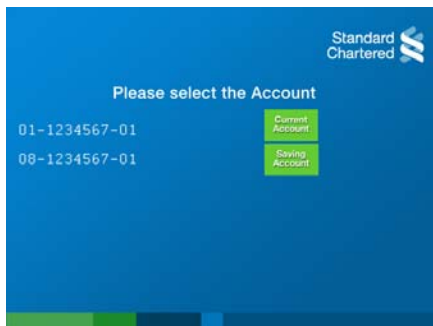


4.2.5 Take cash and Receipt

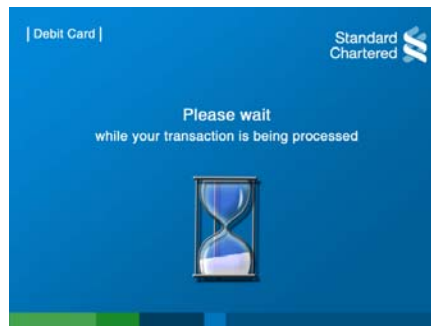


4.3 Mini Statement

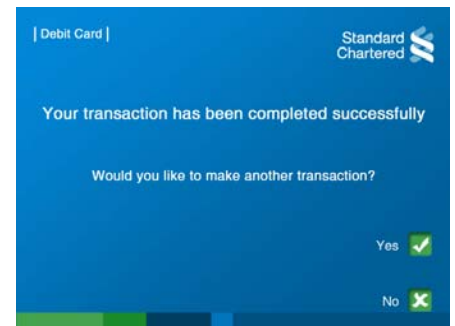
4.3.1 Select your account



4.3.2 Wait for transaction to complete

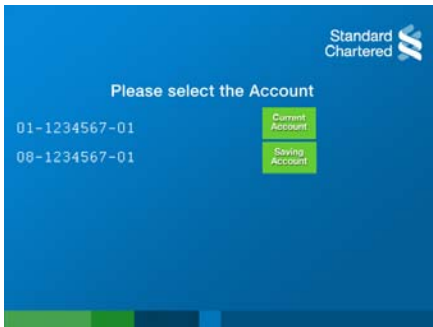


4.3.3 Transaction Successful



4.4 Cash Withdrawal

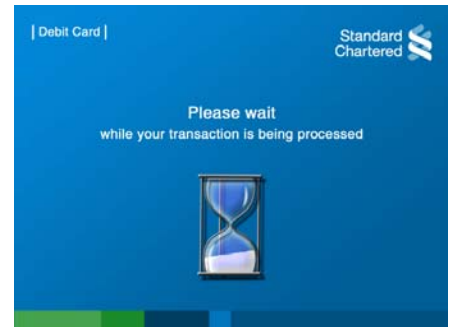
4.4.1 Select your account



4.4.2 Enter the withdrawal amount



4.4.3 Wait for transaction to complete



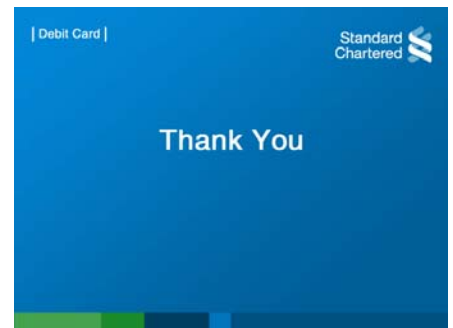
4.4.4 Take your card



4.4.5 Take cash and Receipt

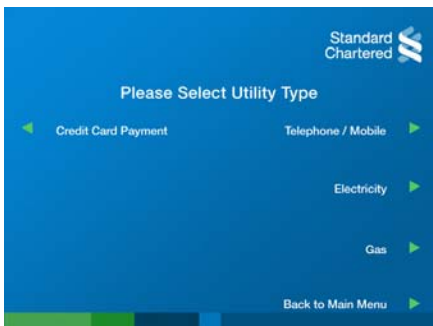


4.4.6 Thank you

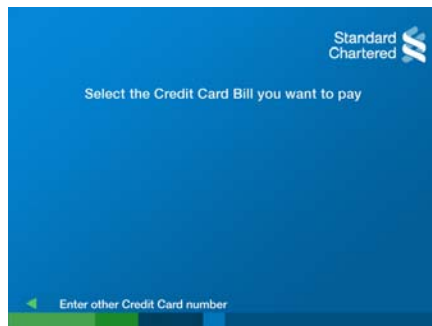


4.5 Bill Payment – Credit Cards

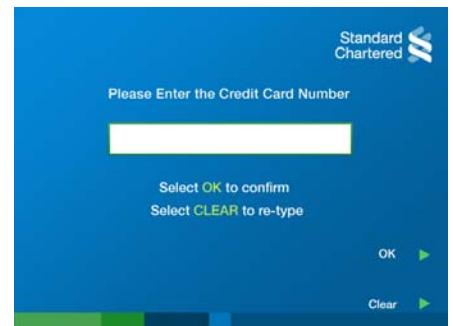
4.5.1 Select the Utility Type



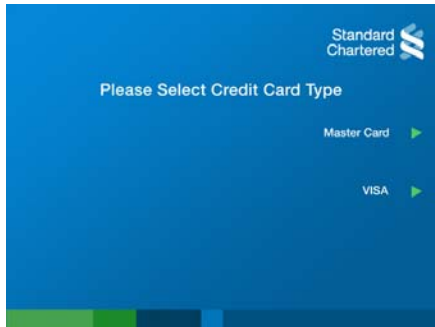
4.5.2 Select your Credit Card. If No card is tagged to your account then select Enter Credit Card number



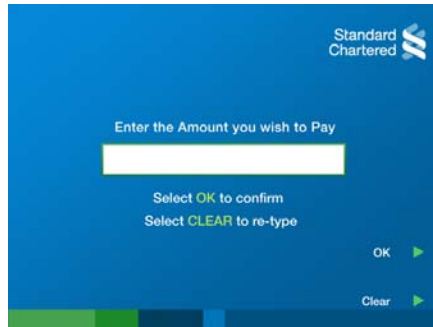
4.5.2 (b) If no card is tagged to your account then enter the card number



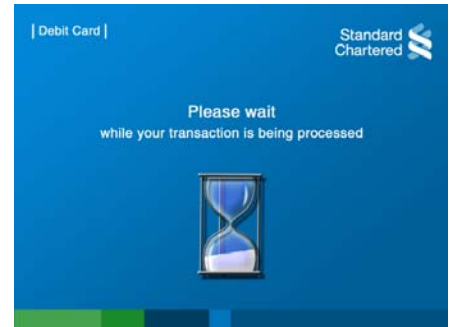
4.5.3 Select your card type



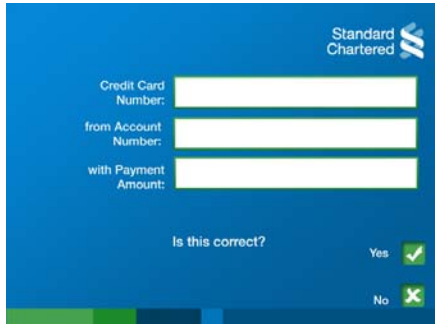
4.5.4 Enter the Amount you wish to pay



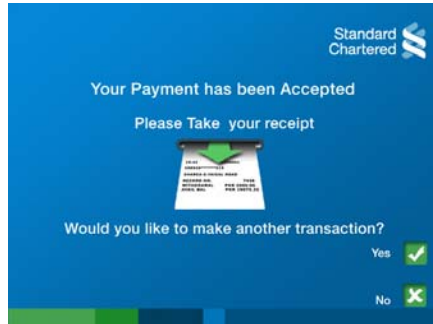
4.5.5 Processing Screen



4.5.6 Verification Screen

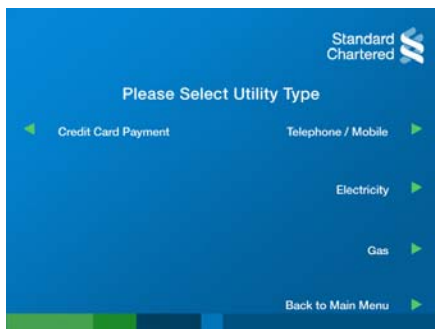


4.5.7 Payment Accepted

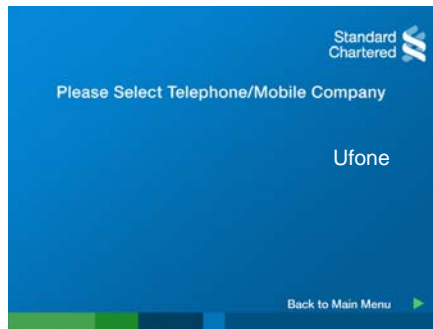


4.5.2 Bill Payment – Mobile Companies (Ufone)

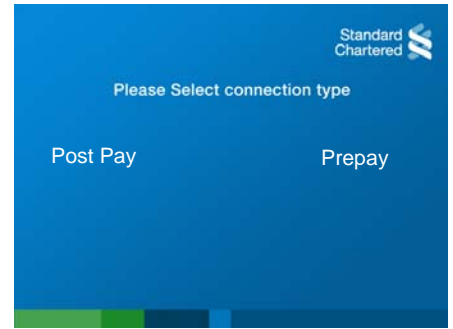
4.5.2.1 Select Telephone / Mobile



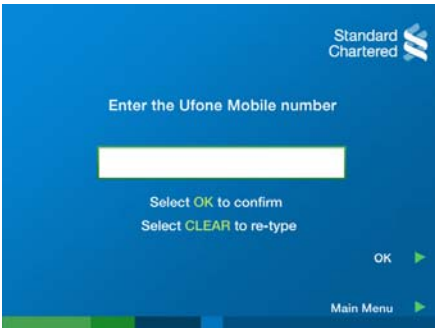
4.5.2.2 Select Mobile Company



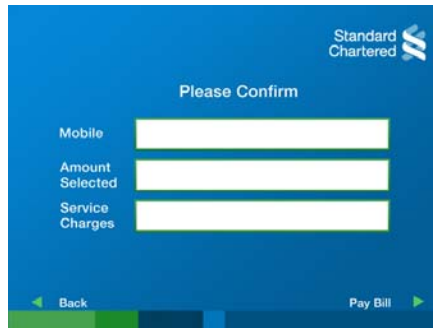
4.5.2.3 Select Post pay / Prepay



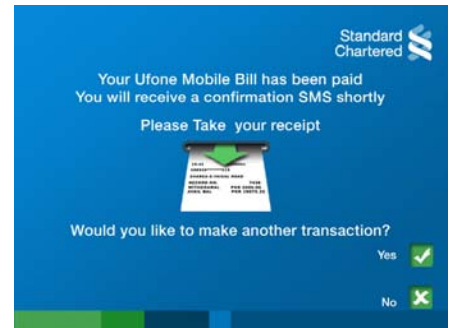
4.5.2.4 Enter Mobile Number



4.5.2.4 Confirm bill payment details



4.5.2.5 Bill pay successful



4.5.3 Bill Payment – Electricity Company (KESC)

4.5.3.1 Select Electricity

Standard Chartered

Please Select Utility Type

← Credit Card Payment Telephone / Mobile →

Electricity →

Gas →

Back to Main Menu →

4.5.3.2 Select KESC

Standard Chartered

Please Select the Electricity Company

LESCO KESC

Back to Main Menu →

4.5.3.3 Enter KESC Account Number

Standard Chartered

Enter the 13 Digit "ACCOUNT NUMBER" of the KESC bill

THE KARACHI ELECTRIC SUPPLY COMPANY LIMITED

ACCOUNT NUMBER 0112103710000

OK →

Main Menu →

4.5.3.4 Confirm bill payment details

Standard Chartered

Name

Bill Number

Due Date Status

Amount

Charges

← Back Pay →

4.5.3.4 Bill Payment Successful

Standard Chartered

Your Payment has been Accepted

Please Take your receipt

Would you like to make another transaction?

Yes

No

4.5.3 Bill Payment – Electricity Company (LESCO)

4.5.3.1 Select Electricity

Standard Chartered

Please Select Utility Type

← Credit Card Payment Telephone / Mobile →

Electricity →

Gas →

Back to Main Menu →

4.5.3.2 Select LESCO

Standard Chartered

Please Select the Electricity Company

LESCO KESC

Back to Main Menu →

4.5.3.3 Enter LESCO Reference Number

Standard Chartered

Enter the 14 Digit "REFERENCE No." of the LESCO bill

Only the 14 digit numbers without the alphabet.

Customer Bill For AGU 08 (Ref No : 00000000000000)

REFERENCE NO. 01 0000 0000 100010

OK →

Main Menu →

4.5.3.4 Confirm bill payment details

Standard Chartered

Name

Bill Number

Due Date Status

Amount

Charges

← Back Pay →

4.5.3.4 Bill Payment Successful

Standard Chartered

Your Payment has been Accepted

Please Take your receipt

Would you like to make another transaction?

Yes

No

4.5.4 Bill Payment – Gas Company (SSGC)

4.5.4.1 Select Electricity

4.5.4.2 Select SSGC

4.5.4.3 Enter SSGC Customer Number

4.5.4.4 Confirm bill payment details

4.5.4.5 Bill Payment Successful

4.5.4 Bill Payment – Gas Company (SNGPL)

4.5.4.1 Select Electricity

4.5.4.2 Select SNGPL

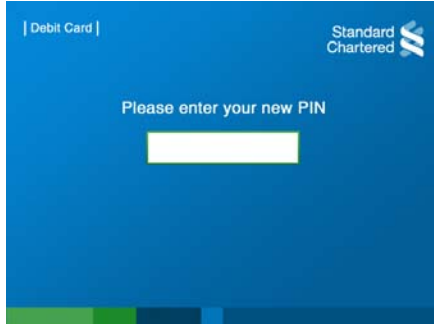
4.5.4.3 Enter SNGPL Consumer Number

4.5.4.4 Confirm bill payment details

4.5.4.5 Bill Payment Successful

4.6 PIN Change

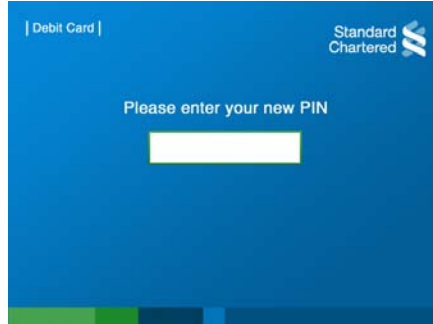
4.6.1 Select your New PIN



[Debit Card] Standard Chartered

Please enter your new PIN

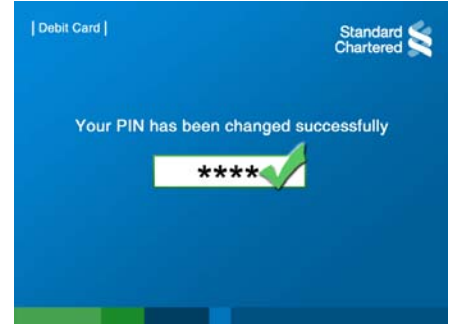
4.6.2 Enter your PIN again



[Debit Card] Standard Chartered

Please enter your new PIN

4.6.2 PIN Change confirmation



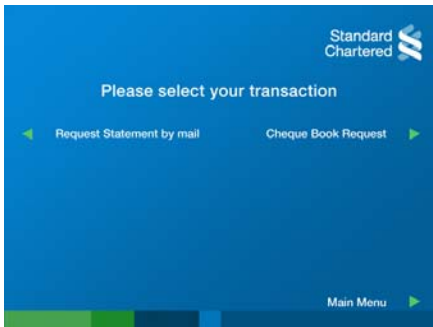
[Debit Card] Standard Chartered

Your PIN has been changed successfully

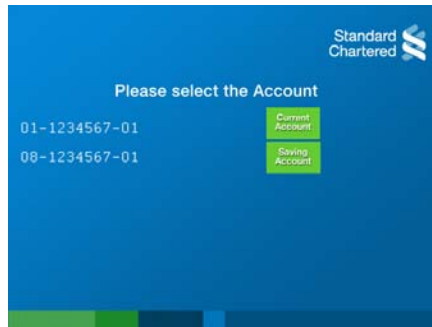
**** ✓

4.7 More Services

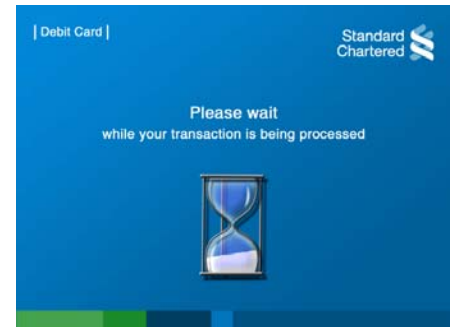
4.7.1 Select your Transaction



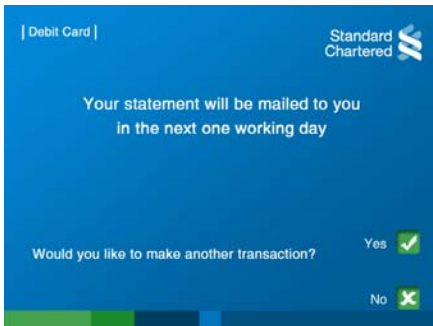
4.7.1.1 If you have selected Statement by mail in 3.7.1 and have multiple accounts, you will be asked to select your account.



4.7.1.2 Processing Screen

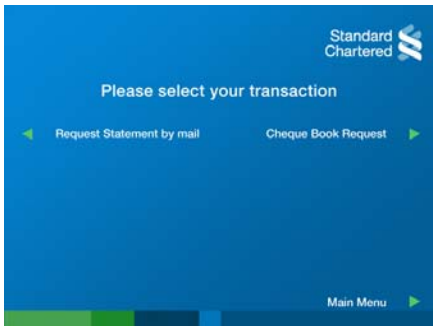


4.7.1.3 Confirmation Screen

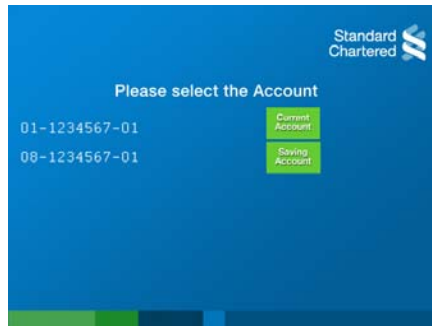


4.7 More Services (Cheque Book Request)

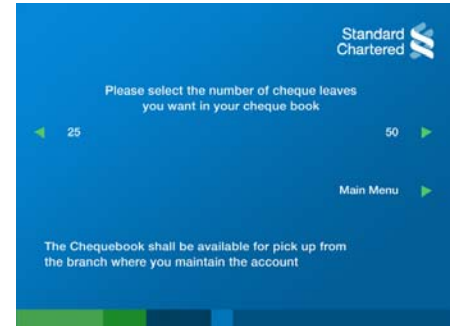
4.7.2 Select your Transaction



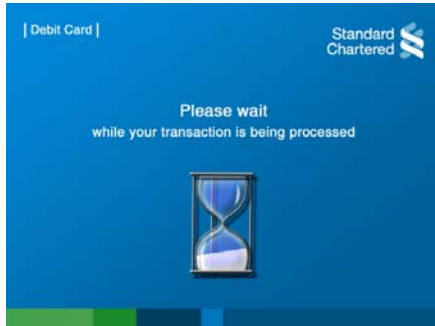
4.7.2.1 If you have selected Cheque Book Req. in 3.7.2 and have multiple accounts, you will be asked to select your account.



4.7.2.2 Select number of leaves



4.7.2.3 Processing Screen

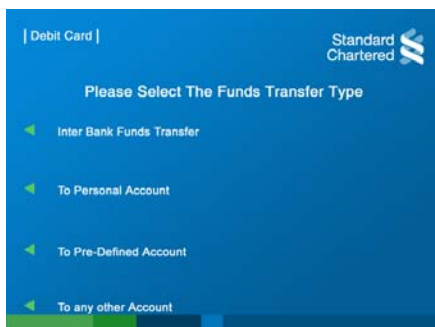


4.7.2.4 Confirmation Screen

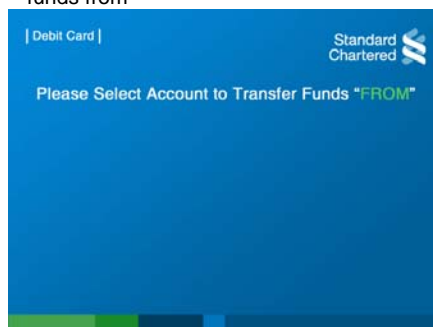


4.8 Funds Transfer (Inter Bank Funds Transfer)

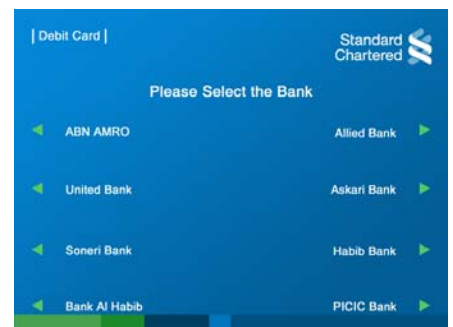
4.8.1 Select the Funds transfer type



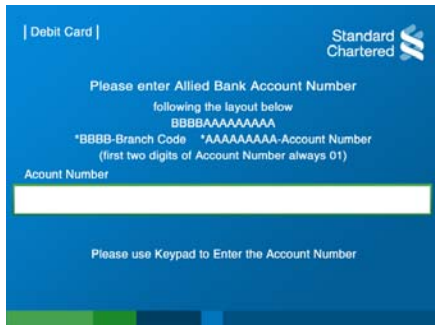
4.8.1.2 Select the account to transfer funds from



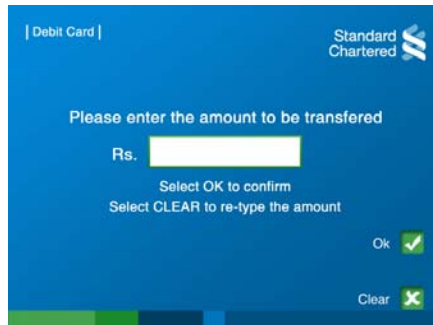
4.8.1.3 Select the Destination Bank



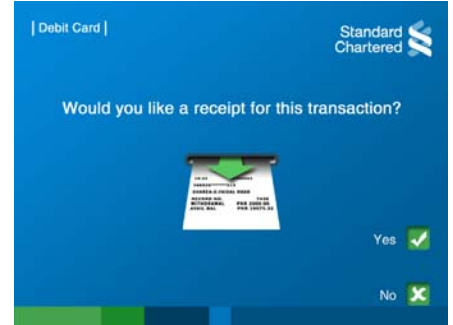
4.8.1.4 Enter the Destination Account number



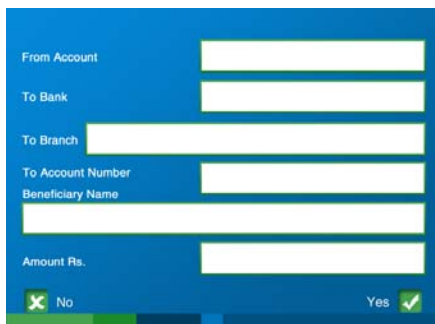
4.8.1.5 Enter the Amount



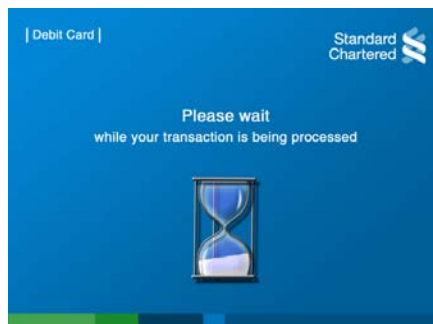
4.8.1.6 Want receipt for the transaction



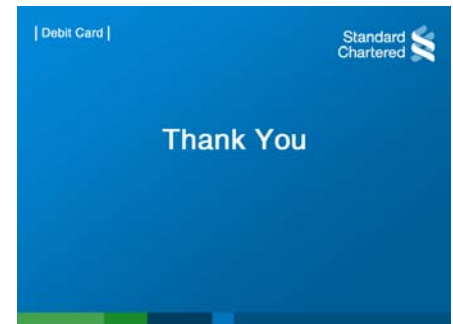
4.8.1.7 Verification Screen



4.8.1.8 Processing Screen



4.8.1.9 Thank you



4.8 Funds Transfer (To any other Account)

4.8.2 Select the Funds transfer type

| Debit Card | Standard Chartered

Please Select The Funds Transfer Type

- Inter Bank Funds Transfer
- To Personal Account
- To Pre-Defined Account
- To any other Account

4.8.2.2 Select the account to transfer funds from

| Debit Card | Standard Chartered

Please Select Account to Transfer Funds "FROM"

4.8.2.3 Select the Destination Account

| Debit Card | Standard Chartered

Please Enter Account to Transfer Funds "TO"

Destination Account Number

Please use Keypad to Enter the Account Number

4.8.2.4 Enter the Amount

| Debit Card | Standard Chartered

Please enter the amount to be transferred

Rs.

Select OK to confirm
Select CLEAR to re-type the amount

Ok

Clear

4.8.2.5 Want receipt for the transaction

| Debit Card | Standard Chartered

Would you like a receipt for this transaction?

Yes

No

4.8.2.6 Verification Screen

| Debit Card | Standard Chartered

From Account

To Bank

To Branch

To Account Number

Beneficiary Name

Amount Rs.

No Yes

4.8.2.7 Processing Screen

| Debit Card | Standard Chartered

Please wait
while your transaction is being processed

4.8.2.8 Thank you

| Debit Card | Standard Chartered

Thank You