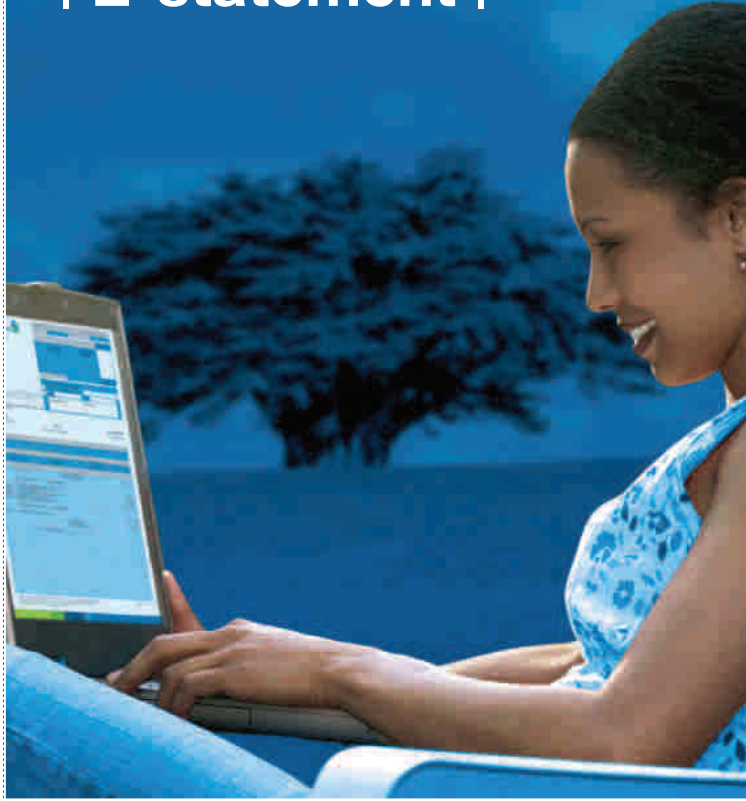


I/We hereby expressly authorize the Bank to send statements and / or advices in relation to my/our accounts to the contact address provided by me/us by way of email and /or fax.

All documents or information regarding my/our account or transactions with the Bank will be binding if they are in form of data message or accessible in a form which they may be read, stored and retrieved whether electronically or as a computer print out for subsequent reference.

In consideration of the Bank so doing, I/We hereby release, indemnify and hold the Bank harmless from and against all actions, suits, proceedings, costs (including legal costs), claims, demands, charges, expenses, losses, and/or liabilities arising there from provided the Bank has not been negligent, has acted in good faith and in accordance with my/our written instructions. The Bank has no obligation, duty or liability to the customer on contract, tort or whatsoever for breach of statutory duty or otherwise in respect of statements or balances advised via e-statement.

## | E-statement |



**You want  
convenience**  
**we give you  
e-statement**

Standard  
Chartered 

[www.standardchartered.com/zm](http://www.standardchartered.com/zm)

**1. What is an e-Statement?**

An e-Statement is an electronic version of a customer's account activity over a period of time.

**2. Who qualifies for an e-Statement?**

All bank customers qualify.

**3. What do I need to do to register for the service?**

Complete & submit the subscription form which is available at all SCB branches across Zambia.

**4. Is there a fee for this service?**

No! This service is absolutely FREE!

Note: You will be CHARGED for paper statements requested either via the Branch, Call Centre or mBanking.

**5. Will I continue to receive statements via the post?**

No. Once registered for e-Statements, you will only receive your statements via email.

**6. How often can I receive e-Statements?**

You can receive your statements daily, weekly, monthly or quarterly, depending on what you specify on the subscription form.

**7. Can I receive my e-Statements on more than one email address?**

Yes. You can receive your e-Statements on two addresses. Simply register the email addresses that you will want your e-Statements to be sent to.

For more information  
Call 998-Toll free / 1222940  
0977 999990 / 0966 751500 / 0966 999990  
or visit any Standard Chartered branch near you.

Please fill in using **BLOCK LETTERS**

Please use "/" where applicable

Branch

Customer Relationship No.

Date

**Account Information**

Customer Name

Account Number (1)

Account Number (2)

Account Number (3)

Account Number (4)

**eStatement / eAdvice Details**

Please indicate whether you would like to subscribe, unsubscribe (if already subscribed) for e-Statements or amend existing details.

Subscribe

Unsubscribe

Amend Details *(Please fill in new values only)*

E-mail Address

Please specify the frequency at which you wish to receive the e-Statement

Daily

Weekly

Monthly

Quarterly

I/We agree to abide by the Terms and conditions printed over leaf.

Customer signature(s)